

Date of sale

Stamp of outlet



REPAIRS CARD

Lp.	Repair description	Date of repair	Stamp and signature
1			
2			
3			
4			

HABYS Sp. z o.o.
ul.Przemysłowa 1, 38-200 Jasło, Poland
e-mail: serwis@habys.pl, www.habys.pl
tel. (013) 44 62 788, fax (013) 44 58 350

GUARANTEE CARD

Products	Frame	Upholstery /padding	Electrical and hydraulic components	Return shipping
Portable massage tables HABYS ProLine, GalloLine	5 years	2 years	n/a	Purchaser
Portable massage tables HABYS ClaassicLine, Ultralight	3 years	2 years	n/a	Purchaser
Portable massage tables HABYS SimplyLine	2 years	2 years	n/a	Purchaser
Equipment for portable massage tables: arm rests, face rest, shelves for portable massage tables.	3 years	2 years	n/a	Purchaser
Equipment for portable massage tables: carrying cases, table cart	n/a	1 year	n/a	Purchaser
Couch: Nova, Primo, Standard	2 years	2 years	n/a	Purchaser
Stationary massage tables	1 year	1 year	1 year	Purchaser
Stools	1 year	1 year	1 year	Purchaser
Chairs Prestige-reh	2 years	2 years	1 year	Purchaser
Chairs Ergo	2 years	2 years	1 year	Purchaser
Mattresses, bolsters: mega blocks, lordosis cushions, wedge, bead, block	n/a	1 year	n/a	Purchaser

GUARANTEE CONDITIONS

- For the purposes hereof:
 - „Producer” shall mean HABYS Sp. z o.o. located in Jaslo, Poland, at 1 Przemysłowa Street.
 - „Purchaser” shall mean the final Purchaser of the equipment manufactured by the Producer.
 - „Authorised Service” shall mean the service maintained by the Producer..
- The Producer shall ensure good quality and operation of the equipment for which the guarantee card has been issued for the period stated in the annexed chart.
- Rights under the guarantee shall only be vested to the first Purchaser, and the guarantee shall become void in the event of resale of the equipment to another entity.
- Guaranteed repair shall not cover activities provided for in the instruction manual which should be performed by the Purchaser themself.
- The guarantee shall not cover damages to the equipment resulting from inappropriate usage or usage incompliant with the instruction manual, maintenance instructions, transportation instructions or additionally, any mechanical damages.
- The Purchaser shall lose their guarantee rights if:
 - the Producer discovers that during the guarantee period, the equipment was repaired outside the authorised service;
 - any design modifications were introduced thereto without the Producer’s consent;
 - the equipment was still used following the disclosure of a constructional defect.
- In cases provided for in point 6, irrespective of the loss of guarantee rights, HABYS Sp. z o.o. shall not be responsible for any damage to property or person which might be caused by operation of such equipment.

REALIZATION OF THE GUARANTEE

- Defects or damages to the structure of the equipment resulting from the equipment itself, disclosed during the guarantee period, shall be removed free of charge within 14 days of submission of the equipment to the Producer or authorised service. Costs of transportation shall be borne by the Purchaser.
- In order to enjoy guarantee rights, it shall be necessary to fulfill the following four conditions jointly:
 - Production of an original guarantee card indicating the type and serial number of the equipment, featuring the Seller’s and the Purchaser’s signatures, and indicating the purchase date;
 - Production of an invoice or other proof of equipment purchase by the Purchaser;
 - Reporting the fault within 14 days of disclosure thereof.
 - Sending back the damaged equipment in an original packaging.
- The guarantee period shall be extended by the guarantee repair time, counted from the date of delivering the equipment to the Producer or authorised service to the day on which the equipment is made available to the Purchaser to recover.
- Identification of the manner and necessary scope of the repair shall be the responsibility of the Producer or authorised service.
- The Purchaser shall be entitled to, at their discretion, the right to claim equipment replacement or reimbursement of the price paid if:
 - The Producer has not enabled the Purchaser to recover the equipment repaired within 14 days of the Purchaser’s delivering the equipment to the Producer or authorised service.
 - Within the guarantee period, four repairs have been made and the equipment still reveals defects making it impossible to operate it in compliance with its destination.
- Equipment replacement or reimbursement of the price paid shall require the Producer’s consent each time.
- The Producer shall not undertake responsibility for damages to the equipment aroused during transportation by a forwarding company. It is the Purchaser’s obligation to inspect the technical condition of the equipment upon the reception thereof.
- If transportation was commissioned by the Producer and the goods have been damaged, the Purchaser is obligated to:
 - let the Producer know in 3 day time from the date of delivery about any damages of equipment, which happened during transportation in order to enable the Producer to file a complaint with the forwarding company.
 - provide the Producer protocol of complaint which is written between the Purchaser and transportation company.
- Terms of guarantee contained herein shall be the sole and original terms of guarantee for HABYS Sp. z o.o. products.